

**Ticketmaster GmbH
Niederlassung Wien
Alser Straße 21/Top 9
AT - 1080 Wien**

Cancelled and postponed events – return tickets

Please fill out the form, enclose the original tickets (not necessary with eTickets) and send them back to us. *

Name: _____

Address: _____

ZIP, City: _____

Phone: _____

Order was paid by?

- Bank transfer
- e-payment
- Credit card (payment will automatically refunded to the credit card)
- Klarna

Bank details:

Account holder: _____

IBAN: _____

SWIFT-BIC: _____

Bank: _____

Event:

Event: _____

Date: _____

Number of tickets: _____

Order Number: _____

City, date

Signature

* The Ticketmaster GmbH takes over the processing of your return tickets for applicable reasons. An applicable reason is a cancellation without replacement, or relocation of an event to a new date. You will get the gross ticket price (minus shipping costs and minus 50% of the booking fee) back. If the assertion on your part is made after the event took place, the ticket price will usually refunded directly from the promoter. The relocation to another venue within the same city is not a reason to return tickets.